LOGIC

User Manual

LG-SS501M

Compact Scaler Switcher (with PoH)

Version: LG-SS501M_2021

Preface

Read this user manual carefully before using the product. Pictures shown in this manual is for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction only. The functions described in this version are updated till February 2021. To improve our product, we reserve the right to make changes the functions or parameters without notice or obligation. Please refer to Logic for the latest details.

FCC Statement

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user authority to operate the equipment.

SAFETY PRECAUTIONS

To insure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment.

- Follow basic safety precautions to reduce the risk of fire, electrical shock, and injury to persons.

- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.

- Using supplies or parts not meeting the products specifications can cause damage, deterioration, or malfunction.

- Refer all servicing to qualified service personnel.

- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.

- Do not put any heavy items on the extension cable in case of extrusion.

- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.

- Install the device in a place with fine ventilation to avoid damage caused by overheat.

- Keep the module away from liquids.

- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.

- Do not twist or pull by force ends of the optical cable. It can cause malfunction.

- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.

- Unplug the power cord when left unused for a long period of time.

- Information on disposal for scrapped devices: Do not burn or mix with general household waste, please treat them as normal electrical wastes.

LOGIC

Table of Contents

1. Introduction

1.1 Introduction to LG-SS501M

The LG-SS501M is a compact mini scaler switcher with 5 video inputs (1 HDMI/MHL, 2 HDMI, 1 DP, and 1 VGA) and 3 audio inputs (1 DP external audio, 1 VGA auxiliary audio, 1 MIC audio). The VGA input supports VGA, YPbPr and C-video, so the scaler switcher is compliant with multiple video signals.

The Scaler Switcher scales & switches any video signal to HDMI output and HDBaseT output (supports PoH and connects to an HDBaseT Receiver, up to a maximum transmission distance of 70 meters.)

With 1 IR IN, 1 IR OUT & 1 RS232, the IR & RS232 signals can be transmitted bi-directionally between the Scaler Switcher and the HDBaseT Receiver.

In addition, The Scaler Switcher can be controlled via front panel buttons, IR remote, RS232 commands and GUI.

1.2 Features

- Compliant with HDMI 1.4 & HDCP 2.2.
- Supports CEC, with commands to enable/disable this function.
- Supports video source auto-switching function.
- Bi-directional IR & RS232 control.
- Output resolutions selectable to assure preferred output, and supports various output resolutions, such as 1920 x 1200, 1920 x 1080, 1600 x 1200, 1600 x 900, 1360 x 768, 1280 x 800, 1280 x 720, 1024 x 768.
- VGA video supports C-video, YPbPr and VGA.
- 48 V phantom power to support condenser microphone.
- MIC port supports balance/unbalance signal, suppress the external noise effectively.
- 3-level MIC input, supports condenser microphone, dynamic microphone and wireless microphone.
- Controllable via buttons, IR remote, RS232 & GUI.
- Powerful OSD function.
- Supports online software upgrading.

1.3 Package List

Scaler Switcher	▪ 1 x LG-SS501M Compact Scaler Switcher ▪ 2 x Mounting Ears with 4 Screws ▪ 4 x Plastic Cushions ▪ 1 x Power Adapter (24 VDC, 2.71A) ▪ 1 x IR Remote ▪ 1 x VGA Converting Cable (VGA to YPbPr) ▪ 2 x 3-Pin Phoenix Connectors ▪ 1 x 5-Pin Phoenix Connector ▪ 1 x IR Emitter ▪ 1 x IR Receiver (with carrier wave)
HDBaseT Receiver	▪ 1 x HDBaseT Receiver ▪ 2 x Mounting Ears with 4 Screws ▪ 4 x Plastic Cushions ▪ 1 x RS232 Cable (3-Pin to DB9)
	▪ 1 x User Manual

Note：Please confirm if the product and the accessories are all included, if not, please contact with the dealers.

LOGIC

Compact Scaler Switcher (with PoH)

2. Panel Description

2.1 Front Panel
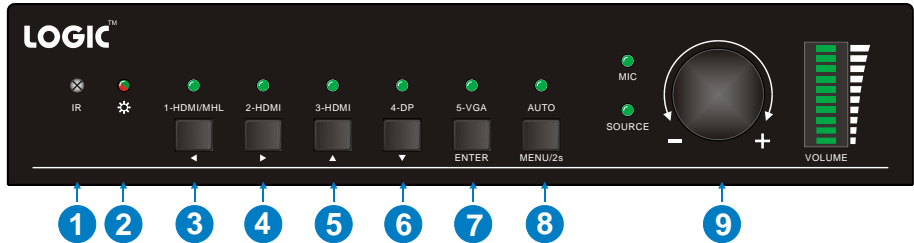
① Built-in IR Receiver
② Power indicator
- Off when there is no power to the device.

- Red when the device is in standby mode.

- Green when the device is powered on.

③ 1-HDMI/MHL input Selector & Activity LED; Left key
④ 2-HDMI input Selector & Activity LED; Right key
⑤ 3-HDMI input Selector & Activity LED; Up key
⑥ 4-DisplayPort input Selector & Activity LED; Down key
⑦ 5-VGA input Selector Activity LED; Enter key
⑧ Auto-Switching Mode Selector & Activity LED; OSD menu button
- Press this button to enter or exit Auto-switching mode, in this mode, select input source via front panel button is not available, but RS232 command and IR remote are able to switch mode. The auto LED turn green and keep on.

**Note:** When you set any VGA port to C-video or YPbPr in Manual-switching mode, the system will not be able to enter Auto-switching mode.

- Long-press this button more than 2 seconds to enter OSD menu, and then use ③˜⑥direction keys, ⑦confirm key to control.

⑨ Volume Knob

Note: Pictures shown in this manual are for reference only, different model and specifications are subject to real product.

2.2 Rear Panel
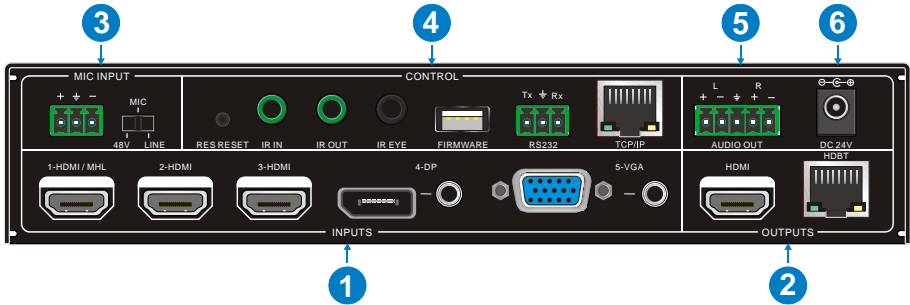
① INPUTS
- Video input ports: 1 HDMI/MHL input, 2 HDMI inputs, 1 DP and 1 VGA
- Audio input ports: 1 DP external audio input and 1 VGA auxiliary audio input.

② OUTPUTS
- HDMI output: HDMI video output port
- HDBaseT output: Support PoH. Connect with an HDBaseT Receiver to transmit AV signal or IR/RS232 control signal.

HDBaseT output boasts green and yellow indicator. The green indicator blinks when it gets power. If connect an HDBaseT receiver to this output successfully, the yellow indicator lights up, and the green indicator keeps blinking.

③ MIC INPUT
- MIC audio port: connect to Microphone.
- Dial switch: including 3 level.
    ♦ 48 V phantom power mode (connect with condenser microphone);
    ♦ MIC mode (connect with dynamic microphone);
    ♦ LINE mode (connect with wireless microphone or line audio).

④ CONTROL
- RES RESET: press this button to reset the output resolution to 1280 × 720p, or activate HDMI and HDBT outputs when they are closed.
- IR IN: connect with IR receiver (with carrier wave only) to receive IR signal to control far-end device which was connected to HDBaseT Receiver via HDBaseT output port.

Compact Scaler Switcher (with PoH)

- IR OUT: connect with IR emitter to control local source devices from remote.

- IR EYE: connect with IR receiver (with carrier wave only) to receive IR signal send by IR remote to control this Scaler Switcher.

- FIRMWARE: Type-A USB port for updating system firmware or loading customized EDID data.

- RS232: Serial port, 3-pin phoenix connector, connect with a control device (such as PC) to control the Scaler Switcher or other devices connected with HDBaseT Receiver.

- TCP/IP: Ethernet port, connect with PC to control the Scaler Switcher via GUI.

⑤ AUDIO OUTPUT
- Audio output port, the audio comes from the input audio corresponding to the selected video source and is mixed with MIC audio.

⑥ DC 24V
- Power port connect with DC 24 V power adapter.

Note: Pictures shown in this manual are for reference only, different model and specifications are subject to real product.
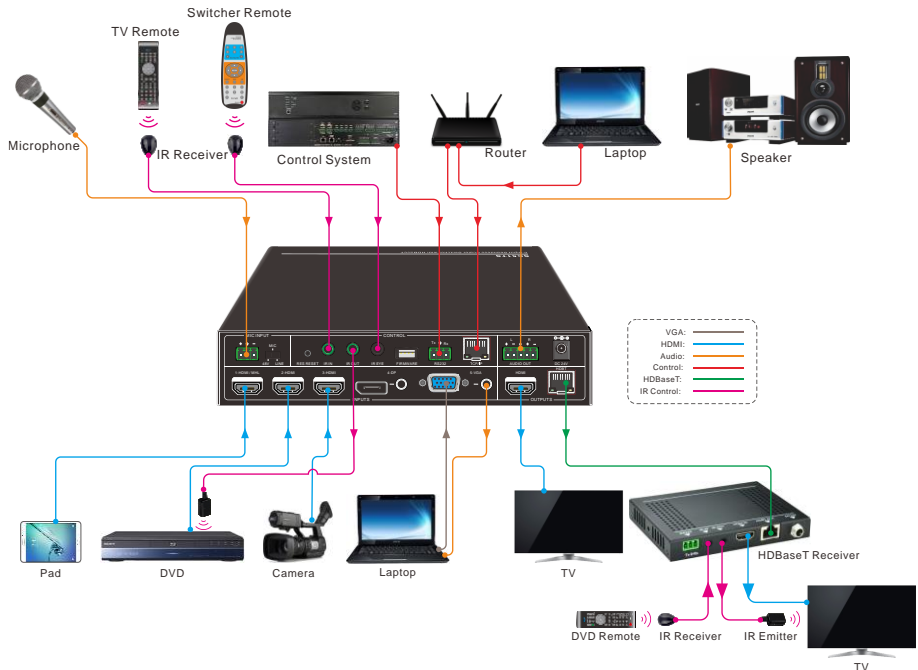
Compact Scaler Switcher (with PoH)

3. System Connection

3.1 Usage Precautions

- System should be installed in a clean environment and has a prop temperature and humidity.
- All of the power switches, plugs, sockets and power cords should be insulated and safe.
- All devices should be connected before power on.

3.2 System Diagram

3.3 Connection Procedure

Step1. Connect HDMI source devices (e.g. Blue-ray DVD) to 1~3 HDMI input ports with HDMI cable

Step2. Connect a DisplayPort source device (e.g. MAC MINI) to DP input port with

DisplayPort cable and DP audio input port with audio cable.

Step3. Connect a VGA source device (e.g. Laptop) to VGA input port with VGA cable and VGA audio input port with audio cable.

Step4. Select MIC level and connect right microphone to MIC input port. MIC audio will be transmitted to AUDIO OUTPUT port and mixed with source audio.

Step5. Connect a HDMI display device to HDMI output port with HDMI cable.

Step6. Connect HDBaseT Receiver to HDBT output port with twisted pair.

Step7. Connect speaker, headphone or AV amplifier to AUDIO OUTPUT port.

Step8. Connect control device (e.g. PC, control system) to the TCP/IP port, the Scaler Switcher can be controlled via GUI.

Step9. Connect control device (e.g. PC) to the RS232 port of the Scaler Switcher or the HDBaseT Receiver (bi-directional RS232 control, either end is available).

Step10. Connect IR receiver to the IR EYE port, the Scaler Switcher can be control via IR remote. For more details, please refer to *4.2.IR Control.*

Step11. Both the Scaler Switcher and the HDBaseT Receiver have IR IN and OUT. When one model is connected with IR receiver, the other model should connect with an IR transmitter.

For example: When "IR IN" of the Scaler Switcher connects with an IR receiver, the IR transmitter must connect to IR OUT of HDBaseT Receiver.

The IR signal can be transmitted bi-directionally between the Scaler Switcher **and the HDBaseT Receiver.**

Step12. Connect DC24 V power adaptor to the power port (HDBaseT Receiver can be powered by the Scaler Switcher with PoH function).

Note: If the power adapter is connecting with HDBaseT Receiver, the Scaler Switcher can't be powered from HDBaseT Receiver.

3.4 Connection of Microphone

The Scaler Switcher provides with one 3-level microphone input port, to accommodate different microphone input modes, including 48 V phantom power mode, MIC mode & LINE mode.

LOGIC

Compact Scaler Switcher (with PoH)

➢ 48V phantom power Mode

48 V phantom power input has a good frequency characteristic, high input impedance and high sensitivity.

When switching to "48 V", the MIC input will provide a 48 V phantom power. This is only used for **condenser microphone**.

Connect the microphone in this way: "+" connects to positive, "-" connects to negative and "⏚" to ground.
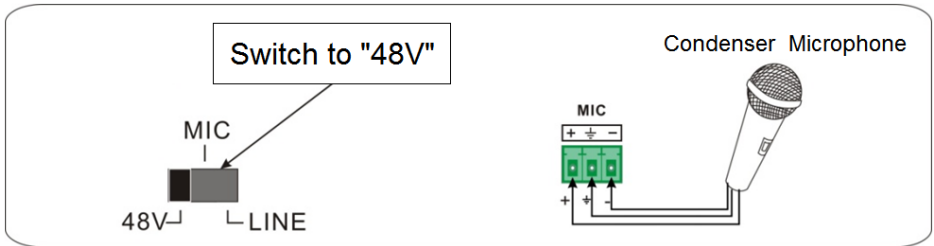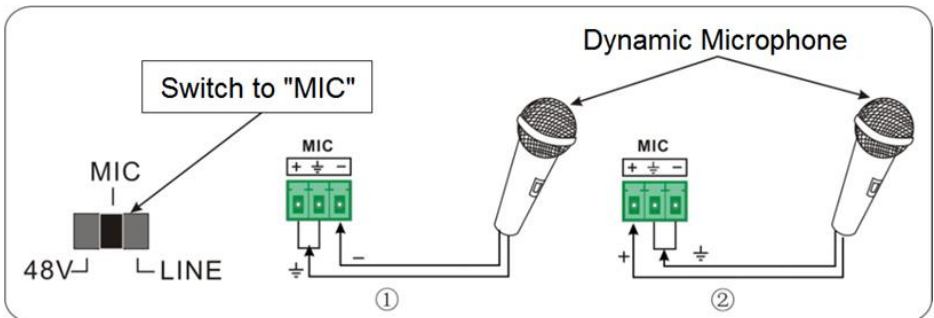

➢ MIC Mode

MIC input has a low frequency characteristics, and wide frequency response.

When switch to "MIC", the microphone input is used for connecting with **dynamic microphone**. There are two different connection methods:
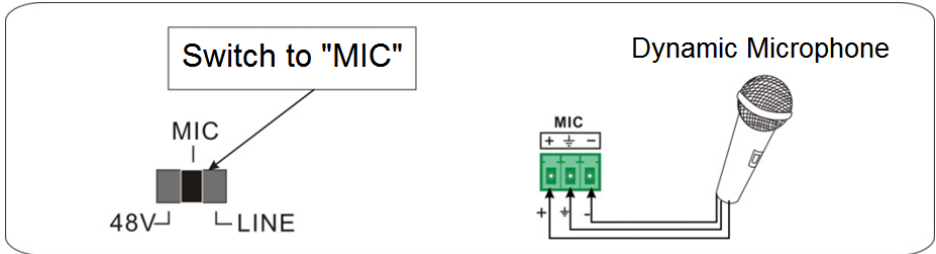
1) Unbalanced connection:
"+" and "⏚" connect to ground, and "-" connects to signal.
"-" and "⏚" connect to ground, and "+" connects to signal.

Compact Scaler Switcher (with PoH)

2) Balanced connection: "+" connects to positive, "-" connects to negative and "⏚" connects to ground.

> **LINE Mode**

LINE input has a low frequency characteristics, and wide frequency response.

When switch to "LINE", the microphone input is used for connecting with line audio or wireless microphone output. There are two different connection methods:

1) Unbalanced connection:
"+" and "⏚" connect to ground, and "-" connects to signal.
"-" and "⏚" connect to ground, and "+" connects to signal.
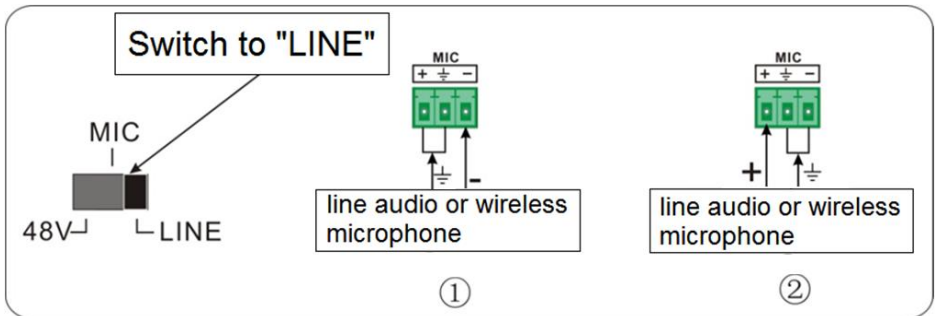
2) Balanced connection: "+" connects to positive, "-" connects to negative and "⏚" connects to ground.
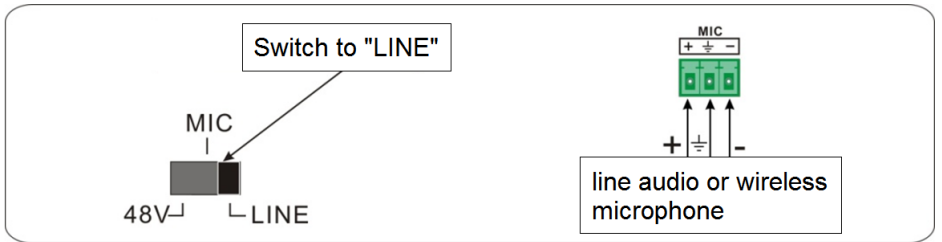
Compact Scaler Switcher (with PoH)

Switch to "LINE"

MIC

48V⌐   ⌐LINE

MIC
+ ⊥ −

+   ⊥   −

line audio or wireless microphone

4. System Operations

4.1 Front Panel Buttons

Front panel buttons can be used for switching operations and volume adjusting.

4.1.1 Manual-Switching

Press **1-HDMI/MHL, 2-HDMI, 3-HDMI, 4-DP, 5-VGA** on front panel to select the corresponding input source.

4.1.2 Auto-Switching

Press **AUTO** to enter in auto-switching mode.

The auto-switching mode abides by the following principles:

➢ **New Input**
Once detecting a new input signal, the switcher would switch to this new signal automatically.

➢ **Rebooting Device**
The Scaler Switcher have the ability to save the last configuration before losing power. If the last switching mode is auto-switching, once rebooted, the switcher will automatically enter auto-switching mode, then detect all inputs and memorize their connection status for future rebooting using. If the last displayed signal is still available, the unit will output the signal. If not, the unit will detect all the input signals wit priority from 1-HDMI/MHL to 5-VGA. When detected the first signal, it will transfer to output.

➢ **Signal Removing**
Once removing the current display signal, the Scaler Switcher will detect all input signals with priority from 1-HDMI/MHL to 5-VGA. It will transfer the signal detected first to be available to output devices.

Note:

▪ When the DP signal is switched as input, the DP source device may not read the EDID data from display device, at this point re-plug the DP source device to solve this phenomenon.

▪ Auto-switching function works only when inputting new signal, removing a signal or power rebooting. With any VGA port set to C-video or YPbPr, the system will be not able to enter in Auto-switching mode.

4.1.3 Volume Adjusting

Press Volume Knob to choose MIC/Source audio needed to be adjusted, the corresponding LED will turn green and keep on.
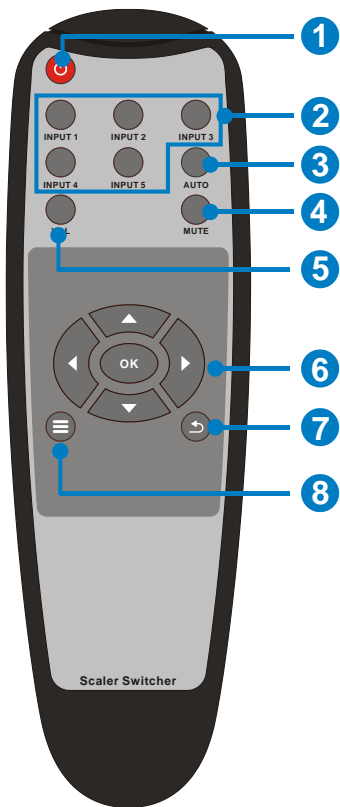
- Adjusting the Volume Knob in clockwise direction to increase sound volume.
- Adjusting the Volume Knob in anti-clockwise direction to decrease sound volume.

4.2 IR Control

4.2.1 IR Remote

Connect IR receiver to IR EYE port, the Scaler Switcher can be controlled by using IR remote. As CEC function, it is able to use the IR remote to turn on/off the HDMI source or Display.

①   Enter/ exit standby mode

②   Input channel selection buttons (1˜5): Select video source via pressing corresponding button (audio switched following the corresponding DP/VGA)

③   Auto button: Enter/Exit auto-switching mode.

④   Mute/ unmute audio

⑤   VOL: Volume adjusting button. After pressing this button, the volume adjusting menu will be showed on Display, and then press UP/DOWON button to increase/decrease volume.

⑥   OK: confirm button; Navigation buttons: UP/DWON/LEFT/ RIGHT button, for value setting or page-turn.

⑦   Exit button: Exit OSD menu or current operation.

⑧   Enter OSD menu or used to return to previous menu.

Compact Scaler Switcher (with PoH)

4.2.2 Control far-end device from local

Connect an IR receiver to IR IN port on the Scaler Switcher and connect IR emitter to the IR OUT port on the HDBaseT Receiver, the far-end device can be controlled by its IR remote from local.
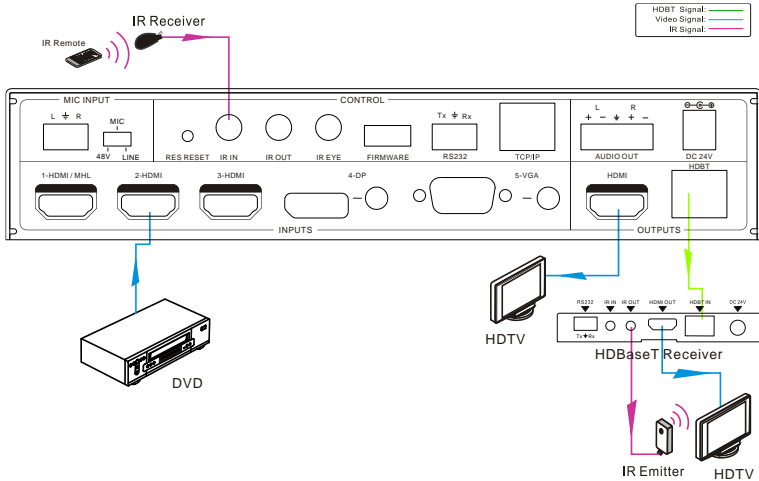
4.2.3 Control local device from remote

Connect an IR emitter to IR OUT port on the Compact Scaler Switcher and connect IR receiver to the IR IN port on the HDBaseT Receiver. The IR remote can control the source devices.
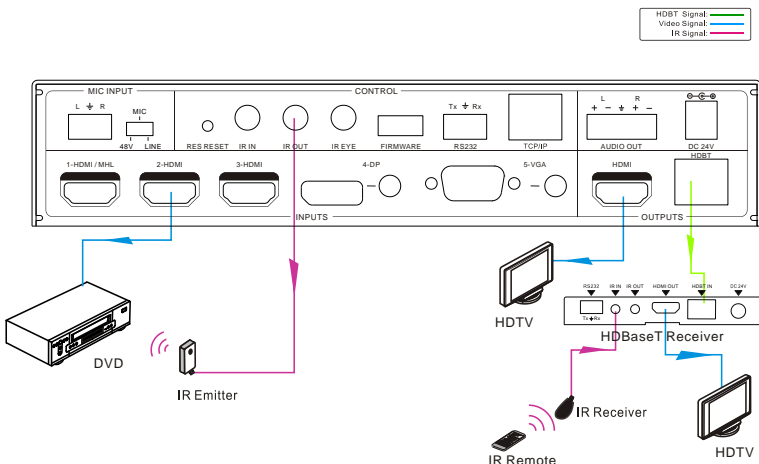
4.2.4 CEC Function

The Scaler Switcher supports CEC, it can be turned on/ off by sending RS232 commands or OSD menu operations. The default setting is ON.

Commands pertaining to CEC: "50686%" (enable CEC) and "50687%" (disable CEC)

HDMI INPUT ports 1˜3 support CEC, if the connected source devices also support CEC and their CEC are on, users can control the source device and display via the IR remote of the Scaler Switcher.

The working status related to CEC and STANDBY is showed as below:

Situation	Working Status
CEC: on, Standby: on	Press STANDBY button on IR remote, the Scaler Switcher enters in standby mode, so do all HDMI source devices and display. Press STANDBY button again on IR remote, the Scaler Switcher exits standby mode, the previous selected HDMI input source device and display start working too.
CEC: on, Standby: off	Press STANDBY button on IR remote, the Scaler Switcher enters in standby mode, HDMI 1˜3 source devices and display keep on.
CEC: on	Use ▲, ▼, ◄, ► and OK buttons on IR remote to control HDMI source device.
CEC: off	Unable to control HDMI source device and display through IR remote
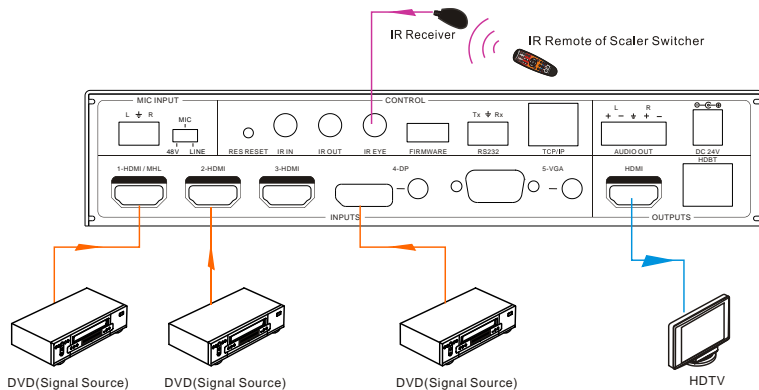
4.3 RS232 Control

As RS232 can be transmitted bi-directionally between the Scaler Switcher and the HDBaseT Receiver, so it is able to control a third party RS232 device from local or control the Scaler Switcher from remote. The baud rate support 2400, 4800, 9600 (default), 19200, 38400, 57600 or 115200.

4.3.1 Installation/uninstallation of RS232 Control Software

- **Installation** Copy the control software file to the computer connected with the Scaler Switcher.
- **Uninstallation** Delete all the control software files in corresponding file path.

4.3.2 Basic Settings

First to connect the Scaler Switcher with all input devices and output devices needed, then to connect it with a computer which is installed with RS232 control software. Double-click the software icon to run this software.

Here, we take the software **CommWatch.exe** as example. The icon is showed as below:

CommWatch.exe

Compact Scaler Switcher (with PoH)

The interface of the control software is showed as below:

Parameter Configuration area

Monitoring area, indicates if the command sent works.

Command Sending area
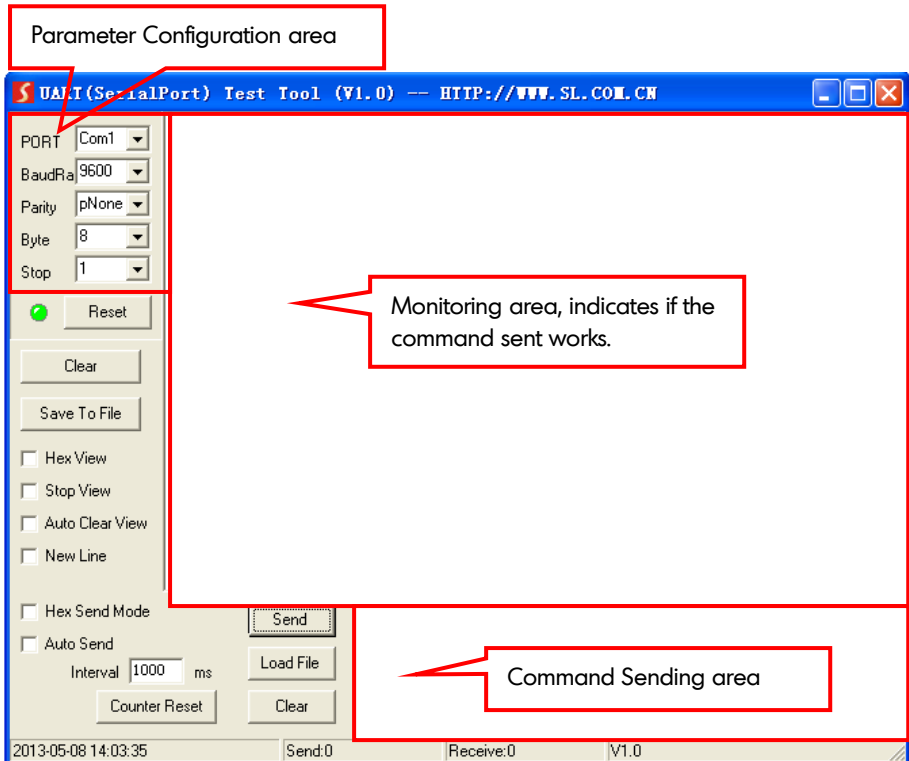
Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, and then you are able to send command in Command Sending Area.

4.3.3 RS232 Communication Commands

Communication protocol: RS232 Communication Protocol

| Baud rate: 9600 | Data bit: 8 | Stop bit: 1 | Parity bit: none |

Command	Function	Feedback Example
	Switch Commands	
50701%	Switch to 1-HDMI/MHL input	Switch to HDMI 1
50702%	Switch to 2-HDMI input	Switch to HDMI 2
50703%	Switch to 3-HDMI input	Switch to HDMI 3
50704%	Switch to 4-DP input	Switch to DP
50705%	Switch to 5-VGA input	Switch to VGA 1/YPbPr/AV
50683%	Set the signal format to VGA for 5-VGA input	Input 5 Set & Switch to VGA
50684%	Set the signal format to YPbPr for 5-VGA input	Input 5 Set & Switch to YPbPr
50685%	Set the signal format to AV(C-video) for 5-VGA input	Input 5 Set & Switch to AV
50785%	Enable auto-switching	Auto Switching
50786%	Disable auto-switching	Manual Switching
	Audio Commands	
50600%	MUTE Source audio	Source Mute
50601%	UnMute Source audio	Source Unmute
50602%	Increase the volume of source audio	Source Volume: xx (xx=00~60)
50603%	Decrease the volume of source audio	Source Volume: xx (xx=00~60)
50722%	Mute MIC audio	MIC Mute
50723%	Unmute MIC audio	MIC Unmute
50726%	Mute VGA audio	VGA audio Mute
50727%	Unmute VGA audio	VGA audio Unmute
50728%	Mute DP audio	DP audio Mute
50729%	Unmute DP audio	DP audio Unmute
50724%	Increase the volume of MIC audio	MIC Volume: xx (xx=00~60)
50725%	Decrease the volume of MIC audio	MIC Volume: xx (xx=00~60)

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
508xx%	Set the volume of MIC audio	MIC Volume: xx (xx=00~60)
510xx%	Set the volume of source audio	Source Volume: xx (xx=00~60)
50706%	Select embedded audio as audio input for DP video signal	DP Audio from Embedded
50707%	Select external audio as audio input for DP video signal	DP Audio from External
Resolution Commands		
50619%	Set the output resolution to 1360 x 768 HD	Resolution: 1360 x 768
50626%	Set the output resolution to 1024 x 768 XGA	Resolution: 1024 x 768
50627%	Set the output resolution to 1280 x 720 720P	Resolution: 1280 x 720
50628%	Set the output resolution to 1280 x 800 WXGA	Resolution: 1280 x 800
50629%	Set the output resolution to 1920 x 1080 1080P	Resolution: 1920 x 1080
50620%	Set the output resolution to1920 x 1200 WUXGA	Resolution: 1920 x 1200
50621%	Set the output resolution to1600 x 1200 UXGA	Resolution: 1600 x 1200
50624%	Set the output resolution to 1600 x 900	Resolution: 1600 x 900
Setup Commands		
50604%	Lock the front panel buttons	Front Panel lock
50605%	Unlock the front panel buttons	Front Panel Unlock
502xx%	Set the brightness to xx.	Brightness: xx (xx=00~99)
503xx%	Set the contrast to xx.	Contrast: xx (xx=00~99)
504xx%	Set the saturation to xx.	Saturation: xx (xx=00~99)
505xx%	Set the sharpness to xx.	Sharpness: xx (xx=00~99)
50607%	Adjust the color temperature	Color Temperature: xx (xx= Cool/ Medium/ Warm/ User.)

LOGIC

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
50608%	Set the aspect ratio	Aspect Ratio: xx (xx= 16:9/ 4:3/ auto)
50614%	Set the picture mode	Picture Mode: xx (xx= dynamic/ standard/ mild/ user)
50655%	Freeze output image	Freeze: enable
50656%	Cancel the freezing of output image	Freeze: disable
50646%	Enable MIC Volume Icon display	Volume Icon: enable
50647%	Disable MIC Volume Icon display	Volume Icon: disable
50761%	Disable the mute icon of Source audio display	Source Mute Icon: disable
50762%	Enable the mute icon of Source audio display	Source Mute Icon: enable
50763%	Disable the mute icon of MIC audio display	MIC Mute Icon: disable
50764%	Enable the mute icon of MIC audio display	MIC Mute Icon: enable
50765%	Enable the freeze icon display	Freeze Icon: enable
50766%	Disable freeze icon display	Freeze Icon: disable
50644%	Enable channel status display	Input Icon: enable
50645%	Disable channel status display	Input Icon: disable
50650%	Check the channel status	Input Icon: xx
50606%	Auto-adjust the input parameter(VGA only)	VGA Input Auto
50699%	Check the system version	Version Vx.x.x
50688%	Enable MIC noise detecting	MIC detect enable
50689%	Disable MIC noise detecting	MIC detect disable
50690%	Check MIC noise detecting statue	MIC detect: XXXX
50791%	HDCP Active mode	HDCP Active
50792%	HDCP Manual mode	HDCP Manual
50793%	Enable HDCP output	HDCP ON

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
50794%	Disable HDCP output	HDCP OFF
50795%	Inquire HDCP/ Manual HDCP	HDCP Manual
		HDCP OFF/ON
50767%	Restore default EDID	EDID: initial
50768%	Bypass EDID data from output to input	EDID: bypass
50769%	Upload custom EDID data to the switcher	EDID: user
50770%	Inquire EDID status	EDID: initial
		EDID: bypass
		EDID: user
50782%	EDID management, copy the best resolution data of one output to HDMI input	EDID manage
		Resolution:1920x1080
50787%	Enable serial control mode 1: control Scaler & far-end from local RS232	RS232 Mode 1: RS232 Control Scaler & Remote
50788%	Enable serial control mode 2: control Scaler from local RS232 and far-end)	RS232 Mode 2: RS232 Control Scaler
50714%	Auto Switch Mode: Disable the automatic power off function	Auto Switch Mode: Set no input to power off function: Disable
50715%	Auto Switch Mode: Set the automatic power off time to 1 minute for No signal input	Auto Switch Mode: Set no input to power off time: 1 minute
50716%	Auto Switch Mode: Set the automatic power off time to 2 minutes for No signal input	Auto Switch Mode: Set no input to power off time: 2 minutes
50717%	Auto Switch Mode: Set the automatic power off time to 5 minutes for No signal input	Auto Switch Mode: Set no input to power off time: 5 minutes
50718%	Auto Switch Mode: Set the automatic power off time to 10 minutes for No signal input	Auto Switch Mode: Set no input to power off time: 10 minutes
50719%	Check the automatic power off time	Auto Switch Mode: Set no input to

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
		power off time: 1 minute
		Manual Switch Mode: Set no input to power off function: Disable
50740%	Manual Switch Mode: Disable automatic power off function	Manual Switch Mode: Set no input to power off time: 0 minute
50741%	Manual Switch Mode: Set the power off time to 1 minute	Manual Switch Mode: Set no input to power off time: 1 minute
50742%	Manual Switch Mode: Set the power off time to 2 minutes	Manual Switch Mode: Set no input to power off time: 2 minutes
50743%	Manual Switch Mode: Set the power off time to 5 minutes	Manual Switch Mode: Set no input to power off time: 5 minutes
50744%	Manual Switch Mode: Set the power off time to 10 minutes	Manual Switch Mode: Set no input to power off time: 10 minutes
50697%	Exit standby mode	Wake up!
50797%	Enter standby mode	Go to standby!
50698%	Software update	Software update
50617%	Reset to factory defaults	Factory Reset
Menu Commands		
50609%	OK for OSD selection	Key: Ok
50610%	LEFT button	Key: Left
50611%	RIGHT button	Key: Right
50612%	UP button	Key: Up
50613%	DOWN button	Key: Down
50616%	MENU button (enter OSD)	OSD: Enter
50618%	EXIT button (exit OSD)	OSD: Exit
Inquire Commands		
50630%	Check the volume level	Source Volume: xx (xx=00~60)
		MIC Volume: xx (xx=00~60)
50631%	Check the input source	Input: xx (xx= HDMI 1/ HDMI 2/ HDMI 3/ DP/ VGA/ YPbPr/ AV)

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
50632%	Check the output resolution	Resolution: xx (xx=1920 × 1200/ 1920 × 1080/ 1600 × 1200/ 1360 × 768/ 1280 × 800/ 1280 × 720/ 1024 × 768/1600 x 900
50633%	Check the image mode	Picture Mode: xx (xx= Dynamic/ Standard/ Mild/ User)
50635%	Check the image aspect ratio	Aspect Ratio: xx (xx= 16:9/ 4:3/ auto/)
50636%	Check the brightness	Brightness: xx (xx=00¯99)
50637%	Check the contrast	Contrast: xx (xx=00¯99)
50638%	Check the saturation	Saturation: xx (xx=00¯99)
50639%	Check sharpness	Sharpness: xx (xx=00¯99)
50640%	Check the color temperature	Color Temperature: xx (xx= Cool/ Medium/ Warm/ User.)
50651%	Check Volume Icon display status	Volume Icon: xxxx
50712%	Check the audio input sources for DP	DP Audio from Embedded
50751%	Check whether the Source audio is mute or not	Source Mute/Unmute
50752%	Check whether the MIC audio is mute or not	MIC Mute/Unmute
50753%	Check the freeze status	Freeze: enable/disable
50754%	Check the panel locked status	Front Panel Lock/UnLock
50783%	Display statues including MIC, Source audio, Resolution, Manual/ Auto-switching modes, VGA audio mute on/off, DP audio status	Source Volume: XX Mic Volume: XX Input: XXXX Resolution: XXXX LINE Mute/Unmute MIC Mute/Unmute Switch status: XXXX VGA Mute/Unmute

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
		DP Mute/Unmute
		DP Audio from Embedded/External
50657%	Check IP address	192.168.0.178!
50712%	Check DP audio path	DP Audio from Embedded/External
Adjustment Commands		
50678%	Enable screen output adjusting	Enter Output Position Adjust
50679%	Disable screen output adjusting	Exit Output Position Adjust
50670%	Move the image to left	Output Position Adjust X xx
50671%	Move the image to right	Output Position Adjust X xx
50672%	Move the image up	Output Position Adjust Y XX
50673%	Move the image down	Output Position Adjust Y xx
50674%	Stretch left from left side (increase image width)	Output Width Adjust xx
50675%	Pull right from left side (decrease image width)	Output Width Adjust xx
50676%	Stretch upwards from bottom side (decrease image height)	Output Height Adjust xx
50677%	Stretch downwards from bottom side (increase image height)	Output Height Adjust xx
50730%	Turn off HDMI output	HDMI power off
50731%	Turn on HDMI output	HDMI power on
50732%	Turn off HDBT output	HDBT power off
50733%	Turn on HDBT output	HDBT power on
50734%	Turn on HDMI& HDBT output synchronously	HDMI HDBT power on
CEC Commands		
50687%	Disable CEC	HDMI CEC OFF
50686%	Enable CEC	HDMI CEC ON
50901%	Play&pause	CEC cmd: play&pause

LOGIC

Compact Scaler Switcher (with PoH)

Command	Function	Feedback Example
50902%	Stop	CEC cmd: stop
50903%	Menu	CEC cmd: menu
50904%	Retreat	CEC cmd: rev
50905%	Forward	CEC cmd: fwd
50906%	Up	CEC cmd: up
50907%	Down	CEC cmd: down
50908%	Left	CEC cmd: left
50909%	Right	CEC cmd: right
50910%	Confirm command	CEC cmd: select
50911%	Exit command	CEC cmd: exit
50913%	Source power on	Source power on
50914%	Source power off	Source power off
50920%	TV power on	Display power on
50921%	TV power off	Display power off

Note:

- Screen output adjusting avails only when the screen output adjusting is on. Send command 50678% to turn on.
- Under HDCP ON or HDCP OFF mode, the video signal can be switched to HDMI and HDBaseT output seamlessly, while sending **50791%** to set as HDCP Active mode, the video signal cannot support seamless switching.

4.3.4 Control Compact Scaler Switcher or 3rd Party Device from Local

Firstly, according to the following connection diagram to connect all devices as needed.

Secondly, send command **50787%** (serial control mode 1, factory default) via RS232 communication software.

Lastly, send the right command of the Scaler Switcher or other remote RS232 device connected in the present system. Connect as below:
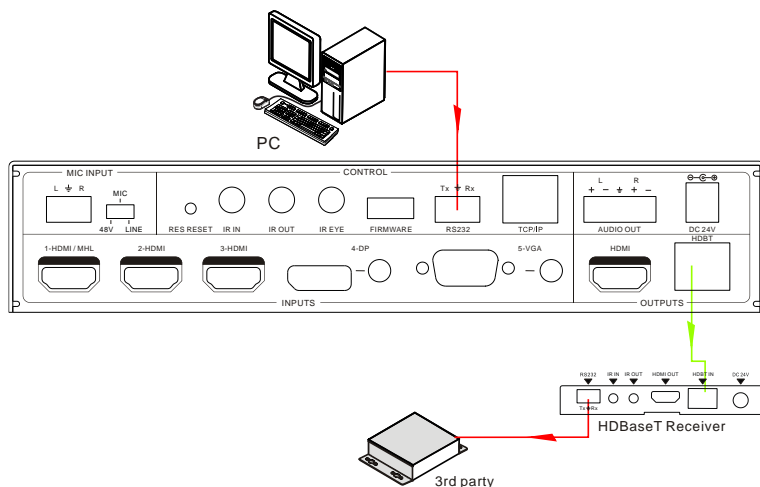
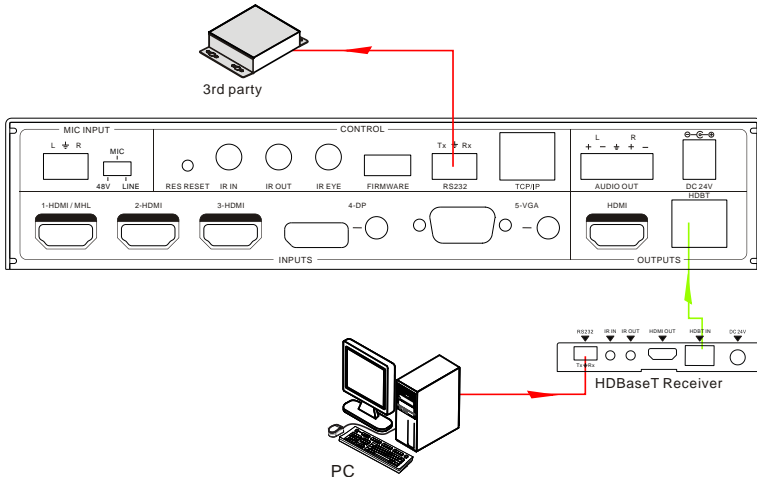**Control Compact Scaler Switcher or 3rd party device from local**

4.3.5 Control Compact Scaler Switcher or 3rd Party Device form Remote

Firstly, according to the following connection diagram to connect to all devices as needed.

Secondly, send command **50788%** via RS232 communication software.

Lastly, send the right command to control the Scaler Switcher. Connect as below:

Compact Scaler Switcher (with PoH)

Control Compact Scaler Switcher or 3rd Party Device from Remote

4.4 OSD Menu Control

The Scaler Switcher provides a powerful OSD operation menu, contains 3 parts: optional settings, image settings, and system setting, etc.

There are three ways to enter OSD menu:

- Long-press the button **MENU/2s** on front panel 2 seconds or more.
- Press MENU button [ ] on IR remote.
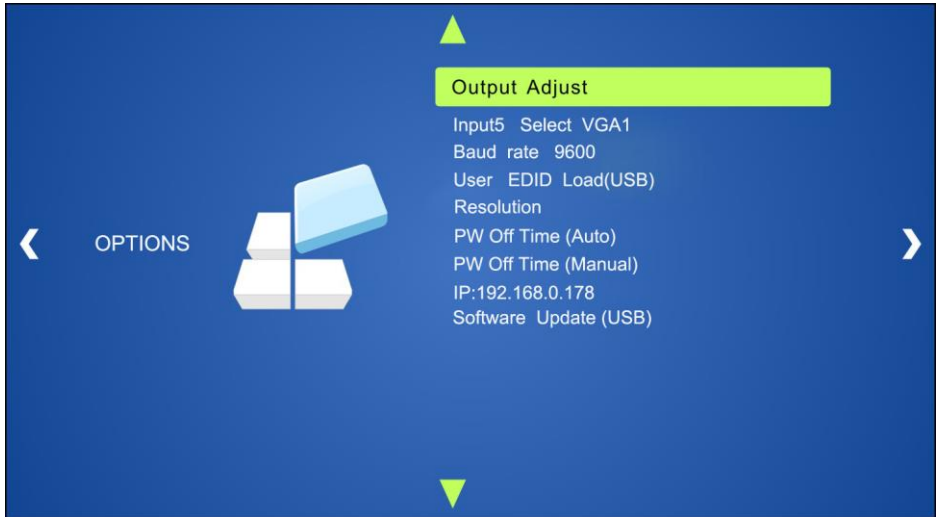- Send the command **50616%** on RS232 Control Software.

Operation:
- Press direction buttons on front panel or IR remote to switch between menu options and menu pages.
- Press **ENTER** on front panel or **OK** on the IR remote to confirm the selection.

4.4.1 OPTIONS

Includes Output Adjust, Input 5 Select, Baud rate, User EDID Load (USB), Resolution, and Software Update (USB).

- **Output Adjust**: Adjust output image position (X: horizontal direction and Y: vertical direction), ratio aspect (width and height), polarity adjustment (H Polarity and V Polarity) and output setting (HDMI on/off and HDBT on/off).

- **Input5 Select**: Select video source format for VGA input, includes AV 1 (C-video signal), VGA 1 (VGA signal) and YPbPr 1 (Component video signal).

- **Baud rate:** Set the baud rate for RS232 control, and it support 2400、4800、9600、19200、38400、57600、115200.

- **User EDID Load (USB):** Insert the USB flash disk with EDID file to FIRMWARE port to load EDID data through this menu.

- **Resolution:** Set the output resolutions, and it support 1920 x 1200, 1920 x 1080, 1600 x 1200, 1600 x 900, 1360 x 768, 1280 x 800, 1280 x 720, 1024 x 768.

- **Pw Off Time (Auto):** Set the auto power off time when no signal input (1, 2, 5 or 10 minutes can be chosen).

- **Pw Off Time (Manual):** Set the power off time when no signal input (1, 2, 5 or 10 minutes can be chosen).

- **IP:** Show the IP address.

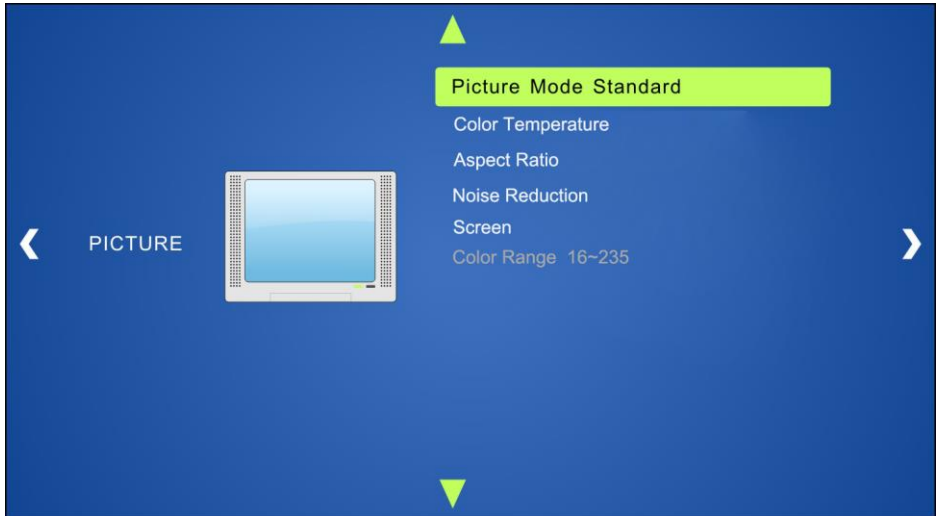- **Software Update (USB)**: Insert the USB flash disk with updating file to USB port of the

Scaler Switcher, to update the software through this menu.

4.4.2 PICTURE

Including Picture Mode, Color Temperature, Aspect Ratio, Noise Reduction, Screen and Color Range.

Please check the picture below:

- **Picture mode**: Include Dynamic, Standard, Mild, and User. Only in User mode, will it be able to set the image contrast, brightness, color, and sharpness.

- **Color Temperature**: Include Cool, Medium, Warm and User. And only in User mode, it is able to set values for Red, Green, and Blue (RGB).

- **Aspect Ratio**: Include Native, 4:3, 16:9, Zoom1, Zoom2, Just Scan, and Panorama. VGA format only supports 4:3, 16:9, and Panorama.

- **Noise Reduction** (not for VGA format): Includes Off, Low, Middle, High, and Default.

- **Screen:** (not for HDMI source): Include Auto Adjust, Horizontal, Vertical, Size, and Phase.

4.4.3 SETUP

Including OSD Language, Restore Factory Default, Blending, HDMI CEC, OSD Duration and version inquiry.
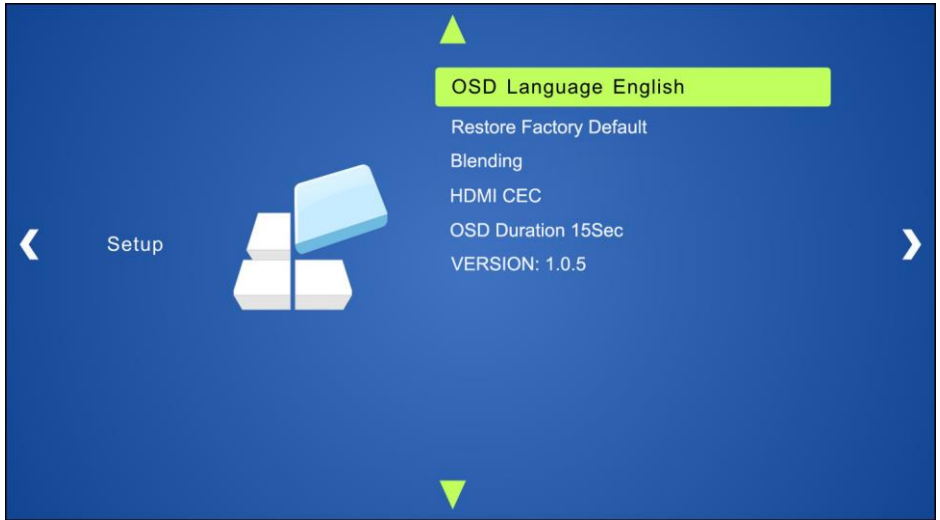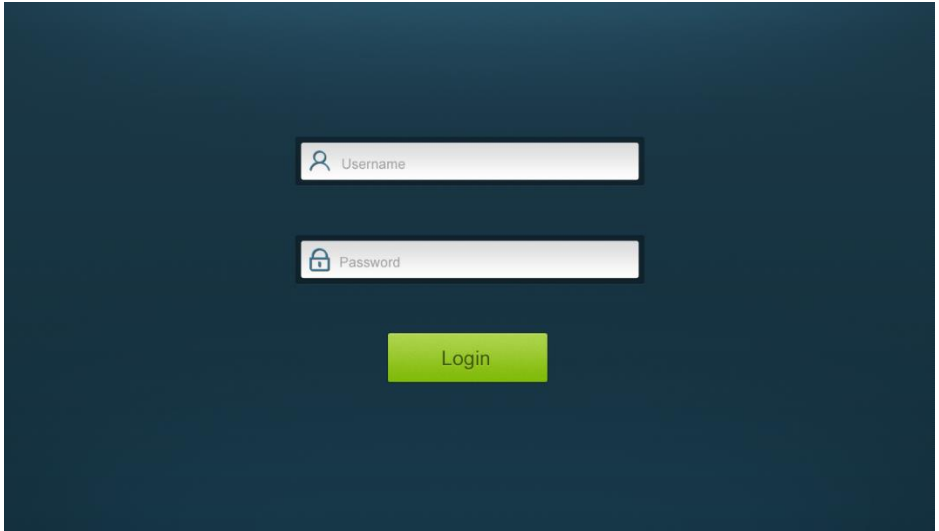

- **OSD Language**: Supports 7 languages, including English (default), Chinese, etc.
- **Restore Factory Default**: Restores to original system state.
- **Blending**: Includes Low, Middle, High, and Off.
- **HDMI CEC**: Enable/disable CEC and auto-standby function. Default: CEC on, STANDBY on. Only when CEC is on, will it be able to set auto-standby status.
- **OSD Duration**: Includes 5 Sec, 10 Sec, 15 Sec, and Off.
- **VERSION**: Displays Software Version.

4.5 GUI Control

In addition to control the Scaler Switcher via front panel button, IR remote and RS232 communication software. The Scaler Switcher can be controlled via GUI. It allows users to interact with the Scaler Switcher through graphical icons and visual indicators.

Type _192.168.0.178_ in your browser, it will enter the log-in interface shown as below:

LOGIC

4.5.1 Control Menu

Type Username: user and password: user (default setting) on the log-in interface, and then click **Login** to enter Control menu shown as below:

- **Sources:** Click the corresponding button (1-HDMI/MHL, 2-HDMI, 3-HDMI, 4-DP, and 5-VGA) to select video input source.

- **VGA:** Click **Adjust** to adjust the position of VGA video output image to make sure the best visual effect.

- **DP:** Click **Audio** to turn on/off the DP external audio input.

- **Volume:** Click the corresponding positive/negative button to increase/decrease the volume of microphone audio or source audio input. Click the corresponding **Mute** button to mute/unmute microphone audio or source audio input.

- Click **Source** to turn on/off input source device.

- Click **Display** to turn on/off output display device.

- Click **Local** to let the Scaler Switcher into standby mode.

4.5.2 Configuration Menu

① Click [gear icon] on control menu to enter setting menu shown as below:

- **Output Resolution:** Select the output resolution that you need and then click **Confirm**.

- **Update:** Insert the USB flash disk with EDID file/software updating file to FIRMWARE port, and then click EDID/Firmware to start update procedure.

- **Shutdown Timer(NO Input)：** Set the shutdown time under manual-switching mode or auto-switching mode, including none, 1 minute, 2 minutes, 5 minutes, and 10 Minutes. If the Scaler Switcher cannot detect video source input, it will automatically shut down after a preset interval.

② Click **Network** to enter network setting menu shown as below:

In this interface, dynamic or static IP mode can be selected. Under static IP mode, IP address and subnet mask, gateway can be set and make sure the IP addresses are different to avoid IP conflict.

③ Click **Source Label** to enter source label setting menu shown as below:

In this interface, the name of source input selection button can be modified as you need.

4.5.3 RS232 Control Menu

Click **RS232 Control** on the top of interface to enter RS232 control menu shown as below:

- **Port:** Local port refers to the RS232 port of the Scaler Switcher, and the HDBT port refers to the RS232 port of HDBaseT Receiver.

- **Baud Rate:** The baud rate of local port is 9600 which can't be modified, but for HDBT port, it support 2400、4800、9600、19200、38400、57600、115200.

- **Command:** Typing commands in this box to control the Scaler Switcher or the far-end device which is connected to HDBaseT Receiver. If checked the "Hex", you can enter hexadecimal value in the "Command" box.

4.5.4 Password Menu

Click **Password** on the top of interface to enter password menu shown as below:

In this interface, the username and password can be modified as you need.

4.5.5 GUI Update

GUI for the Scaler Switcher supports online update in http://192.168.0.178:100. Type the username and password (the same as the GUI log-in settings, modified password will be available only after rebooting) to log in the configuration interface. After that, click **Administration** at the source menu to get to **Upload Program** as shown below:


Select the desired update file and press Apply, it will start upgrading then.

5. Specification

Video	
Video Input	(1) HDMI/MHL; (2) HDMI; (1) DP; (1) VGA
Video Input Connector	(3) female HDMI; (1) Display Port; (1) female VGA (15-pin)
Input Video Signal	HDMI, DP, YPbPr, C-video, VGA
Video Output	(1) HDMI; (1) HDBaseT
Video Output Connector	(1) female HDMI; (1) RJ45
Output Video Signal	HDMI，HDBaseT
Output Resolution	1920 x 1200, 1920 x 1080, 1600 x 1200, 1600 x 900, 1360 x 768, 1280 x 800, 1280 x 720, 1024 x 768.
Standards	Compliant with HDMI 1.4 & HDCP 2.2
Audio	
Audio Input	(1) stereo audio input for DP; (1) stereo audio input for VGA; (1) Microphone audio
Audio Input Connector	(2) 3.5 mm Stereo jacks; (1) 3-Pin phoenix connector
Audio Input Impedance	>10kΩ
Audio Output	(1) Dual-Mono analog audio
Audio Output Connector	(1) 5-Pin phoenix connector
Audio Output Impedance	70Ω
Frequency Response	20 Hz˜20 kHz
Stereo Channel Separation	>80dB @1 kHz
Control Part	
Control Port	(1) IR IN; (1) IR OUT; (1) IR EYE, (1) RS232; (1) TCP/IP
Control Connector	(3) 3.5 mm mini jack; (1) 3-Pin phoenix connectors; (1) RJ45
General	
Transmission Distance	1080P≤70m (Cat6)
Temperature	0 ˜ +50 ℃
Humidity	10% ˜ 90%
Power Supply	DC24V 2.71A
Power Consumption	27 W
Dimension (W*H*D)	220 mm x 44 mm x 172.5 mm
Weight	800 g

6. Panel Drawing
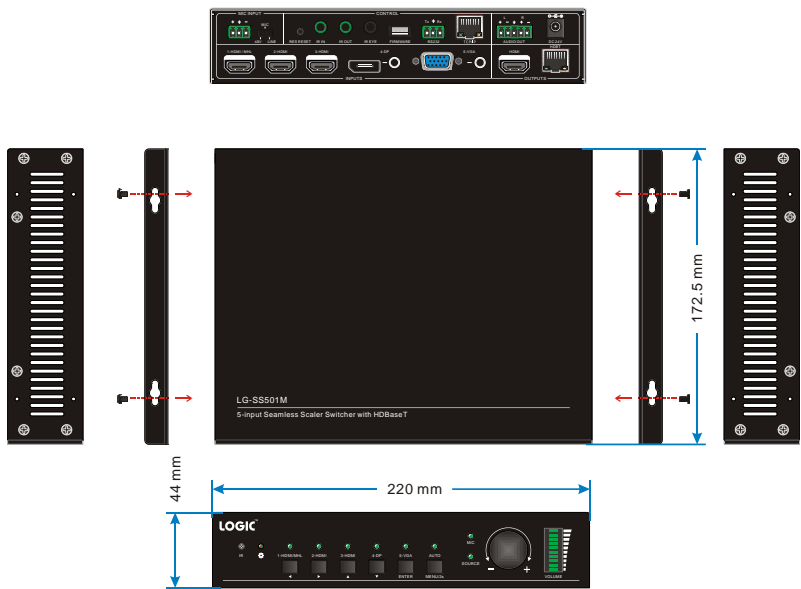
7. Troubleshooting & Maintenance

Problems	Potential Causes	Solutions
Output image with snowflake	Bad quality of the connecting cable	Try another high-quality cable.
	Fail or loose connection	Make sure the connection is good.
No output image when switching	No signal at the input / output end	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
	Fail or loose connection	Make sure the connection is good.
	The switcher is broken	Send it to the authorized dealer for repairing.
POWER indicator does not work or no respond to any operation	Fail connection of power cord.	Make sure the power cord connection is good.
EDID management does not work normally	The HDMI cable is broken at the output end.	Change for another HDMI cable which is in good working condition.
Cannot control the device by control device (e.g., a PC) through RS232 port	Wrong RS232 communication parameters.	Type in correct RS232 communication parameters.
	Broken RS232 port.	Send it to the authorized dealer for checking.

If your problem persists after following the above troubleshooting steps, seek further help from authorized dealer or our technical support.

8. Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. There terms and conditions may be changed without prior notice.

① Warranty
The limited warranty period of the product is fixed 3 (three) years.

② Scope
These terms and conditions of Customer Service apply to the service provided for the products or any other items sold by the authorized distributor only.

③ Warranty Exclusions:
- Warranty expiration.
- Factory applied serial number has been altered or removed from the product.
- Damage, deterioration, or malfunction caused by:
  - ✓ Normal wear and tear.
  - ✓ Use of supplies or parts not meeting our specifications.
  - ✓ No certificate or invoice as the proof of warranty.
  - ✓ The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
  - ✓ Damage caused by force majeure.
  - ✓ Servicing not authorized by distributor.
  - ✓ Any other causes which do not relate to a product defect.
- Shipping fees, installation, or labor charges for installation or setup of the product.

④ Documentation:
Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defeat has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

Remarks: For further assistance or solutions, please contact your local distributor.